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EB DOCKET NO. 06-36

January 28, 2008

Ms. Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street SW Washington, DC 20554

Reference: EB-06-TC-060, Certification of CPNI Filing of Blackfoot Communications, Inc.

Dear Ms. Dortch:

Enclosed is the CPNI compliance certificate, as required by section 64.2009(e), of Blackfoot Communications, Inc. (499 Filer ID 818046) in response to the Public Notice issued by the Federal Communication Commission's Enforcement Bureau on January 30, 2006 and FCC 07-22 released on April 2, 2007.

Please contact me with any questions or concerns.

Michelle Wheeler

Sincerely,

Michelle Wheeler

Carrier and Regulatory Specialist

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cc: Byron McCoy, byron.mccoy@fcc.gov

Best Copy and Printing, Inc. (BCPI), fcc@bcpiweb.com

Blackfoot Communications, Inc. CPNI Certification and Statement January 28, 2008

CPNI Compliance Certification)	EB-06-TC-060, EB Docket No. 06-36
As Required by FCC Enforcement))	Blackfoot Communications, Inc.
Bureau, DA 06-223 and FCC 07-22)	499 Filer ID 818046

BLACKFOOT COMMUNICATIONS, INC. CERTIFICATION OF CPNI COMPLAINCE FOR THE 2007 CALENDAR YEAR

- 1. Blackfoot Communications, Inc. ("BCI") (499 Filer ID 818046) is submitting this compliance certificate in response to the Public Notice issued by the FCC's Enforcement Bureau on January 30, 2006 (DA 06-223) and Report and Order FCC 07-22, pursuant to section 64.2009(e) of the Federal Communication Commission's rules.
- 2. I am the Senior Vice President and General Counsel, for BCI. I make this certification from my personal knowledge of the CPNI procedures and policies of BCI.
- 3. BCI expects to use CPNI for marketing purposes and has noticed customers under the "opt-out" provisions of the rules. BCI's use of CPNI is and will be done in strict compliance with the principles and requirements outlined in Subtitle U of the Commission's rules. Accordingly, BCI's personnel are trained in the proper use of CPNI for such purposes. Because CPNI will be used for marketing purposes, BCI has established the appropriate safeguards for this type of use of CPNI data. These safeguards include documentation of this policy in company procedures and training of company personnel with regard to use of CPNI data.
- 3. On behalf of BCI, I certify that, pursuant to the Commission's rules, BCI has established procedures that are adequate to ensure compliance with CPNI rules currently in effect and the statements contained in this filing are correct.

William Squires

Senior Vice President and General Counsel

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BLACKFOOT COMMUNICATIONS, INC. CERTIFICATION OF CPNI COMPLAINCE FOR THE 2007 CALENDAR YEAR

OPERATING PROCEDURES STATEMENT

- 1. Customer account prominently displays "CPNI" so that Customer Sales and Service Representatives (CSSRs) can readily identify customers opting to restrict use of their CPNI. When calls are received by CSSRs from customers with this preferred treatment they ask for customer permission to access account information.
- 2. Customers are given an opportunity to "opt-out" of CPNI usage beginning with the install of service. Additionally, customers may "opt-out" at any time.
- 3. Notice regarding customer CPNI rights and BCI's duty to protect CPNI is provided to all new and existing customers in the printed telephone directory. In addition, the notice is also printed once every two years as a message on the customer's billing statement.
- 4. Employees are trained on the proper use and/or disclosure of CPNI. Additionally procedures are documented and readily available to all employees on the company's internal website.
- 5. Access to CPNI data is limited to employees and/or entities with proper authorization as allowed under Commission rules. All employees and/or entities with such access operate under policies and/or contract requiring nondisclosure of confidential information.
- 6. All marketing campaigns and materials are reviewed by a supervisory panel. This will include any use of CPNI data used in any given marketing effort. Please note that as of this time BCI has not used CPNI data in this manner but the proper safeguards are in place should it be used.

Blackfoot Communications, Inc. CPNI Certification and Statement January 28, 2008

- 7. Improper use or disclosure of CPNI is subject to BCI's work rules and disciplinary policies as outlined in its policy manual. The policy manual is readily accessible by all employees.
- 8. Valid Photo Identification is required when customers come into the BCI office requesting assistance/access to any account information.
- 9. Call detail is only provided in a customer initiated call where the customer identies the call record consistent with the FCC 07-22. Absent that information call detail will not be released during a customer initiated call. BCI employees have been instructed to either mail the detail to the address of record or refer the customer to the e-bill site.
- 10. BCI does not currently, and has no plans to provide CPNI to a third party for the purposes of marketing.
- 11. Customer initiated changes in passwords or addresses result in a generic notification to the customer using the address of record consistent with FCC rules.
 - 12. On-line access to CPNI is compliant with the FCC password requirements.

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CUSTOMER COMPLAINTS

1. On December 28, 2007 CPNI was compromised due to duplicate use of invoice numbers resulting from a manual billing process error. This error enabled certain e-bill users to view another user's invoice where the invoice number was a duplicate of their own. This billing error resulted in five instances of improper access. The process resulting in these instances has been automated to prevent future errors. The breach was reported to law enforcement as required in FCC 07-22 on January 9, 2008.

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BLACKFOOT COMMUNICATIONS, INC. FOR THE 2007 CALENDAR YEAR

PRETEXTING ACTIVITIES

1. During the 2007 calendar year no pretexting activities were noticed, so no actions were undertaken to address such activities.